RETURNS

We have a 14-day return policy, which means you have 14 days after receiving your item to request a return. To be eligible for a return, your item must be in the same condition that you received it, and in its original packaging.

To start a return, you can contact us at sales@vcomp.co.uk. Please note that returns will need to be sent to the following address: 70 Endlesham Road, London, SW12 8JL, United Kingdom

If your return is accepted, we'll send instructions on how and where to send your package.

- Customers in the UK will be responsible for all shipping cost.

- Customers in EU, USA and Rest of World will be responsible for all shipping and customs cost.

Items sent back to us without first requesting a return will not be accepted.

You can always contact us for any return questions at sales@vcomp.co.uk.

Damages and Issues

Please inspect your order upon receipt and contact us immediately if the item is defective, damaged, or if you receive the wrong item, so that we may evaluate the issue and make it right.

Refunds

We will notify you once we've received and inspected your return to let you know if the refund was approved or not. If approved, you'll be automatically refunded on your original payment method within 10 business days. Please remember it can take some time for your bank or credit card company to process and post the refund too.